

## Climate Dream Prize – Refund Policy 2025

The participation fee for the Climate Dream Prize is non-refundable, except in the following case:

1. Refunds – A full refund will be issued if requested in writing within 24 hours of payment. Requests must be sent to [info@climatedreamprize.org](mailto:info@climatedreamprize.org) with proof of payment. No refunds will be provided after 24 hours from the time of payment, regardless of the reason.
2. Cancellations – Participants may cancel their entry by notifying [info@climatedreamprize.org](mailto:info@climatedreamprize.org) in writing. Cancellations made within 24 hours of payment will be eligible for a full refund as per Clause 1. Cancellations made after 24 hours will not be eligible for any refund but will not affect eligibility for future editions of the Prize.

Refunds, when approved, will be processed to the original method of payment within 7–10 business days. Processing times may vary depending on your bank or payment provider.

For any questions regarding this policy, please contact [info@climatedreamprize.org](mailto:info@climatedreamprize.org).